

Viruses

£35 administration fee for reconnection after the third virus disconnection.

No defined disconnection period as users can seek reconnection once virus threat is removed.

Virus disconnections are reported as complaints to Hornet team internally by Manchester University IT Services. Action is taken immediately to disconnect users. Users remain disconnected until they have taken action to remove the cause of the complaint, users can then ask for reconnection.

Charges are only applied after the 3rd consecutive disconnection, or if a disconnection occurs within one month of a disconnection that incurred a reconnection fee. After a period of one month without a disconnection, the counter is reset and the users get three more chances before they have to pay a virus reconnection fee again.

General Abuse

£50 reconnection fee to be paid after 7 day disconnection period

General Abuse includes, but is not limited to: CERT Complaints, Portscanning, MAC and IP offences.

General Abuse is something that may occur if students fail to take note of the recommendations and advice given on the Hornet website for securing their computer. This covers users who have failed to maintain a secure setup or have done something accidentally that has caused a complaint to be lodged by a third party.

Copyright Abuse

£70 reconnection fee to be paid after 14 day disconnection period.

This is abuse related to illegal distribution of copyrighted material.

Copyright abuse is a serious issue which is increasingly reported in the international media through high profile cases. The law is quite explicit and ignorance of the legality of such activity is no defence. Hornet users are not above the law and the substantial reconnection fee and longer ban period reflect the severity of this offence and its impact on the reputation of The University of Manchester. The institution takes such legal issues seriously and supports steps to deter people breaking the law.

Network Abuse

£100 reconnection fee to be paid after 14 day disconnection period.

Offences related to the operation of unauthorised servers and active and passive network components.

Network Abuse includes but is not limited to the operation of Routers, Hubs, Switches, DHCP Servers, Gaming Servers, DNS Servers. This is a much more serious offence because of the potential implications of such activity and the fact that it is inevitably going to be committed by an experienced user and is a result of them setting up a server or a piece of hardware that the average person is not going to either know about, need or possess. These individuals will either have had to buy expensive or specialist additional equipment over a normal PC or laptop or will have had to install additional operating systems, services or software that replicates the prohibited services.

Wireless Abuse

£70 reconnection fee to be paid after 14 day disconnection period.

Offences related to the operation of wireless network points in hall.

Wireless Abuse includes the operation of Wireless Access Points (hubs, routers, switches and other devices that make it possible to share the Hornet connection with others). This is considered a serious offence because it is the result of users setting up a piece of hardware for this explicit purpose. These individuals will either have had to buy expensive or specialist wireless equipment to commit this act.

Wireless abuse also includes the operations of software based wireless hotspots in areas where University wireless has been installed.

Severe Cases

In exceptional circumstances users may be permanently disconnected where activity is deemed to be a severe and/or disruptive breach of the terms and conditions of use or brings The University of Manchester and associated services or partners into disrepute. This decision will be enforced by the Senior Warden acting as campus representative of The University of Manchester working in liaison with IT Services.

Such offences may result in the Halls taking disciplinary action against residents which may prevent them from returning to Halls in future. In certain circumstances individuals deemed to have brought The University of Manchester into disrepute or who have broken the law may be expelled from Halls and/or reported to the police.